

User Data Deletion Policy For DuelCube

DuelCube values your privacy and is committed to ensuring that your personal data is handled responsibly and transparently. This User Data Deletion Policy outlines the process and conditions under which your data can be deleted from our systems.

1) Scope

This policy applies to all users of **DuelCube**, including those who sign up via email, social media platforms, or other integrated services.

2) Types of Personal Data Collected

- **Personal Information:** This includes but is not limited to your name, email address, date of birth, and contact information.
- **Social Media Sign-Up Data:** Information collected when you sign up through social media platforms, such as your profile name, user ID, and email.

3) Requesting Data Deletion

- **User-Initiated Deletion:** You have the right to request the deletion of your personal data at any time. To initiate a deletion request, please contact our support team at info@duelcube.com or use the in-app data deletion request feature.
- **Social Media Sign-Up Data:** If you signed up using a social media account, all data associated with that sign-up will be deleted upon your request. This includes your profile name, user ID, and any other associated data.

4) Processing Your Request

- **Verification:** Upon receiving a deletion request, we will verify your identity to ensure that the request is legitimate. This may include asking you to confirm your account details or answering security questions.
- **Timeline:** Once your request has been verified, we will delete your data from our active systems within **24 hours**. Please note that some data may be retained in our backup systems for a limited time due to technical constraints, but it will be fully erased within **48 hours**.

5) Exceptions

- **Legal Obligations:** In certain cases, we may be required to retain specific data to comply with legal obligations, regulatory requirements, or to resolve disputes.
- **Aggregated Data:** Any data that has been anonymized or aggregated may be retained for analytical purposes, as it does not identify you personally.

6) Contact Information

If you have any questions or concerns regarding this User Data Deletion Policy, please contact us at info@duelcube.com.

DuelCube is committed to respecting your rights and ensuring that your personal data is handled with care. Thank you for trusting us with your information.